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SERIAL NUMBER 10/663,740	FILING DATE 09/17/2003 RULE	CLASS 710	GROUP ART UNIT 2116	ATTORNEY DOCKET NO. 025000-073
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APPLICANTS

Thomas Howard Bateman, Saint John, CANADA;

Bruce Edward Kierstead, Saint John, CANADA;

William Alexander(Sandy) Noble, Saint John, CANADA; Timothy Lee Curry, Gondola Pt., CANADA;

John Alan Lockett, Saint John, CANADA;

Laurie Edward Mersereau, Westfield, CANADA;

Robert James Ouellette, Saint John, CANADA;

** CONTINUING DATA *****

This application is a CON of 09/950,801 09/13/2001 PAT 6,668,286

which is a CON of 09/239,701 01/28/1999 PAT 6,311,231 *

which is a DIV of 08/532,537 09/25/1995 PAT 5,884,032

(*)Data provided by applicant is not consistent with PTO records.

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 12/09/2003

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CANADA	SHEETS DRAWING 11	TOTAL CLAIMS 36	INDEPENDENT CLAIMS 10
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no Met after Allowance				
Verified and Acknowledged Examiner's Signature _____ Initials _____				

ADDRESS

21839

BURNS DOANE SWECKER & MATHIS L L P

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TITLE

Method and system for coordinating data and voice communications via customer contact channel changing system

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